

17	Număr de linii telefonice cu număr de apel cu tarif normal - art. 14 alin (2) lit e)-art 14, alin (2), lit e).	total	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
18	Numărul de reclamații privind schimbarea furnizorului primite de la CF - art 15, alin (2), lit a)	total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
19	Nr reclamații privind schimbarea furnizorului primite de la CF deservite de alt furnizor-art 15, alin (2), b)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Nr de reclamații privind schimbarea furnizorului deduse spre soluționare instanței de judecată-art 15, alin (2), lit c)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Numărul de reclamații privind schimbarea furnizorului finalizate în instanța de judecată cu sentință defavorabilă furnizorului respectiv-art 15, alin (2), d)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

* Semnificația în detaliu a fiecărui indicator este cea precizată în textul Standardului de performanță pentru activitatea de furnizare a energiei electrice la referința menționată în prezenta anexă, la referința menționată în anexă

17	Numarul de incalcati ale duratei de raspuns la petitiile, de tipul celor prevazute la art 11 alin (5) lit e)	noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
18	Numarul de solicitari, sesizari primite, de tipul celor prevazute la art. 12 alin (3) si (4) primite de la CF-OR - art 13 alin (3) lit a)lit a)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
19	Numarul de incalcati ale termenului de transmitere catre OR a unor solicitari/sesizari de tipul celor prevazute la art 12 alin (3), (4) si (5), respectiv catre CF a raspunsurilor primite de la OR art 13 alin (3) lit a)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
20	Numarul de compensatii platite CF in cazul nerealizarii nivelului garantat al indicatorului de performanta art 13 alin (3) lit c)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
21	Numarul de locuri de consum pentru care CF au denuntat unilateral contractul de furnizare in vederea schimbarii furnizorului - art 15 alin (3) lit a)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
22	Numarul de locuri de consum care au fost preluate de catre furnizor ca urmare a schimbarii furnizorului de catre CF art 15 alin (3) lit b)	casnic	0	0	0	2	0	0	0	0	0	0	0	0	2	0	2	0	
		noncasnic mic	2	4	1	2	2	1	0	0	0	0	0	2	12	2	14	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	2.0	4.0	1.0	4.0	2.0	1.0	0.0	0.0	0.0	0.0	0.0	2.0	14	2	16	0	0	0	
23	Numarul de solicitari ale CF noncasnici mari de a primi compensatii - art 16 lit a)	noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
24	Numarul de compensatii platite - art 16 lit b)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
25	Numarul de neintelegeri privind dreptul la compensatii aflate in litigiu - art 16 lit c)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	
26	Numarul de locuri de consum deservite la inceputul perioadei - art 17 lit a)	casnic	0	0	0	2	2	2	2	3	3	3	3	2	3	3	0	0	
		noncasnic mic	33	35	39	41	43	43	43	44	44	44	44	43	44	44	44	44	44
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	33	35	39	43	45	45	45	45	47	47	47	47	45	47	47	47	47	47	
27	Numarul de locuri de consum noi si locuri de consum preluate in cursul perioadei - art 17 lit b)	casnic	0	0	0	2	0	0	0	1	0	0	0	0	0	0	0	0	
		noncasnic mic	2	4	1	2	2	1	0	1	0	0	2	12	3	15	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	2	4	1	4	2	1	0	0	2	0	0	2	12	3	15	0	0	0	
28	Numarul de locuri de consum pentru care au incetat contractele de furnizare a energiei electrice in cursul perioadei - art 17 lit c)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mic	0	0	0	0	0	0	0	1	0	0	0	0	1	1	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.0	1.0	0.0	
29	Numarul de locuri de consum deservite la sfarsitul perioadei - art 17 lit d)	casnic	0	0	0	2	2	2	2	3	3	3	3	0	3	3	0	0	
		noncasnic mic	35	39	40	41	43	43	43	44	44	44	44	43	44	44	44	44	44
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	35	39	40	43	45	45	45	45	47	47	47	47	43	47	47	47	47	47	
30	Numarul de locuri de consum deservite la sfarsitul perioadei pentru care furnizorul a incheiat contractele de retea - art 17 alin e)	casnic	0	0	0	2	2	2	2	3	3	3	3	2	3	3	0	0	
		noncasnic mic	35	39	40	41	43	43	43	44	44	44	44	43	44	44	44	44	44
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	35	39	40	43	45	45	45	45	47	47	47	47	45	47	47	47	47	47	
31	Numarul de contracte de furnizare existente, modificate prin acte aditionale in cursul perioadei - art 17 lit f)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mic	33	0	0	5	2	0	0	0	0	0	0	42	40	42	42	42	42
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	35	0	0	0	0	2	0	0	0	0	0	45	40	45	45	45	45	45	
32	Energie electrica furnizata, in MWh, pe categorii de CF - art. 17 lit g)	casnic	0	0	0	2.701	2.791	2.31	2.658	2.66	5.06	5.169	14.02	9.04	7.802	38.607	46.409	0	0
		noncasnic mic	803.118	775.38	856.953	717.934	760.142	877.643	939.29	914.15	836.4	822.045	855.12	863.71	4791.17	5230.715	10021.885	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
total	803.118	775.38	856.953	720.635	762.933	879.953	941.948	916.81	841.46	827.214	869.14	872.75	4798.972	5269.322	10068.294	0	0	0	

* Semnificatia in detaliu a fiecarui indicator este cea precizata in textul Standardului de performanta pentru activitatea de furnizare a energiei electrice, la referinta mentionata in prezenta anexa.