

17	Număr de linii telefonice cu număr de apel cu tarif normal - art. 14 alin (2) lit e)-art 14, alin (2), lit e).	total	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
18	Numărul de reclamații privind schimbarea furnizorului primite de la CF - art 15, alin (2), lit a)	total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
19	Nr reclamații privind schimbarea furnizorului primite de la CF deservite de alt furnizor-art 15, alin (2), b)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Nr de reclamații privind schimbarea furnizorului deduse spre soluționare instanței de judecată-art 15, alin (2), lit c)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Numărul de reclamații privind schimbarea furnizorului finalizate în instanța de judecată cu sentință defavorabilă furnizorului respectiv-art 15, alin (2), d)	casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

* Semnificația în detaliu a fiecărui indicator este cea precizată în textul Standardului de performanță pentru activitatea de furnizare a energiei electrice la referința menționată în prezenta anexă, la referința menționată în anexă

17	tipul celor prevazute la art 11 alin (5) lit e)	noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
18	Numarul de solicitari, sesizari primite, de tipul celor prevazute la art. 12 alin (3), (4) si (4) primite de la CF-OR - art 13 alin (3) lit a)	noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
19	Numarul de incalcarri ale termenului de transmitere catre OR a unor solicitari/sesizari de tipul celor prevazute la art 12 alin (3), (4) si (5), respectiv catre CF a raspunsurilor primite de la OR art 13 alin (3) lit a)	noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
20	Numarul de compensatii platite CF in cazul nerealizarii nivelului garantat al indicatorului de performanta art 13 alin (3) lit c)	noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
21	Numarul de locuri de consum pentru care CF au denuntat unilateral contractul de furnizare in vederea schimbarii furnizorului - art 15 alin (3) lit a)	noncasnic mic	0	1	1	0	0	2	0	0	1	1	0	0	4	2	6	0	
		noncasnic mare	0	0	0	0	1	0	0	0	0	0	0	0	1	0	1	0	0
		total	0.0	1.0	1.0	0.0	1.0	2.0	0.0	0.0	1.0	1.0	0.0	0.0	5.0	2.0	7.0	0.0	0.0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
22	Numarul de locuri de consum care au fost preluate de catre furnizor ca umare a schimbarii furnizorului de catre CF art 15 alin (3) lit b)	noncasnic mic	0	2	3	0	0	0	1	0	0	0	0	0	5	1	6	0	
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.0	1.0	6.0	0.0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
23	Numarul de solicitari ale CF noncasnici mari de a primi compensatii - art 16 lit a)	noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
24	Numarul de compensatii platite - art 16 lit b)	noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
25	Numarul de neintelegeri privind dreptul la compensatii aflate in litigiu - art 16 lit c)	noncasnic mic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
26	Numarul de locuri de consum deservite la inceputul perioadei - art 17 lit a)	noncasnic mic	35	35	36	36	36	36	36	36	34	34	34	36.00	34	34	0	0	
		noncasnic mare	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		total	35	35	36	36	36	36	36	36	36	34	34	34	36	34	34	0	0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
27	Numarul de locuri de consum noi si locuri de consum preluate in cursul perioadei - art 17 lit b)	noncasnic mic	35	36	38	38	38	36	37	37	36	35	35	35	36	35	35	0	
		noncasnic mare	1	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	36	37	39	39	38	36	37	37	36	35	35	35	36	35	35	0	0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
28	Numarul de locuri de consum pentru care au incetat contractele de furnizare a energiei electrice in cursul perioadei - art 17 lit c)	noncasnic mic	0	1	1	0	0	2	0	0	1	2	0	0	4	3	7	0	
		noncasnic mare	0	0	0	0	1	0	0	0	0	0	0	0	1	1	2	0	0
		total	0.0	1.0	1.0	0.0	1.0	2.0	0.0	0.0	1.0	2.0	0.0	0.0	5.0	4.0	9.0	0.0	0.0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
29	Numarul de locuri de consum deservite la sfarsitul perioadei - art 17 lit d)	noncasnic mic	35	36	35	35	35	33	34	34	33	34	34	34	33	34	34	0	
		noncasnic mare	1	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	36	37	36	36	35	33	34	34	33	34	34	34	33	34	34	0	0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
30	Numarul de locuri de consum deservite la sfarsitul perioadei pentru care furnizorul a incheiat contractele de retea - art 17 alin e)	noncasnic mic	35	36	35	35	35	33	34	34	33	34	34	34	33	34	34	0	
		noncasnic mare	1	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	36	37	36	36	35	33	34	34	33	34	34	34	33	34	34	0	0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
31	Numarul de contracte de furnizare existente, modificate prin acte aditionale in cursul perioadei - art 17 lit f)	noncasnic mic	35	34	33	33	33	31	31	31	30	33	33	33	31	33	29	0	
		noncasnic mare	1	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0
		total	36	35	34	34	33	31	31	31	30	33	33	33	31	33	29	0	0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
32	Energie electrica furnizata, in MWh, pe categorii de CF - art. 17 lit g)	noncasnic mic	674.875	656.147	681.211	554.701	619.608	564.366	710.154	653.934	598.883	618.03	645.626	619.893	3750.908	3846.52	7597.428	0	
		noncasnic mare	376.763	567.037	595.83	651.808	0	0	0	0	0	0	0	0	2191.438	0	2191.438	0	0
		total	1051.638	1223.184	1277.041	1206.509	619.608	564.366	710.154	653.934	598.883	618.03	645.626	619.893	5942.346	3846.52	9788.866	0	0
		casnic	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

* Semnificatia în detaliu a fiecărui indicator este cea precizată în textul Standardului de performanta pentru activitatea de furnizare a energiei electrice, la referinta mentionata in prezenta anexa.